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In the United States Patent and Trademark Office

Application Number: 10/060,017 Application Filed: 01/28/2002  
Applicants: Nick Ernst, Ian Kenneth Soutar, and Clifford Edmund Haslam  
Title: Automated Remote Control System for Hotel In-Room Safes  
Examiner: Clara I. Yang GAU: 2635  
Date: December 14, 2004

**Exhibit A**

Commissioner of Patents and Trademarks  
Washington, D.C. 20231

In response to the Office Action mailed 2004 June 15, please accept the enclosed letter as evidence of the commercial value of the invention.

Enclosed:

Correspondence from Ms. Aileen M. Keliikuloa, Controller, Ala Moana Hotel, 410 Atkinson Drive, Honolulu Hawaii, to Mr. Nick Ernst. Ms. Keliikuloa comments favorably on the installation and use of the in-room safes.

Respectfully Submitted,

*Diane Kneeland*  
Diane Kneeland  
Reg. No. 42749

**RECEIVED**

JAN 04 2005

Technology Center 2600

**Certificate of Mailing**

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, D.C. 20231, on December 14, 2004.

December 14, 2004

*Diane Kneeland*

Diane Kneeland, Patent Agent

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